



Windows 10 Creator's Update 1809 fix for Windows Mobile Device Center

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It appears Microsoft has done it again. You may remember in the fall of 2017, with the advent of Creator's Build 1709, that Windows Mobile Device (WMDC) center stopped working. When that happened, we sent out a support note that fixed the issues and re-enabled the use of WMDC for connecting with Trimble, Windows Mobile based devices. That original note can be found by going to our website AllTerraCentral.com, and navigating to the Technical Support Library.

With the most recent build of 1809, two services necessary for WMDC to operate are no longer included. To restore the "Windows Mobile-2003-based device connectivity" and "Windows Mobile-based device connectivity" services, you will need to download and run the WMDC-Helper.exe utility. That utility can be found at the following link: <http://bit.ly/2CeUNmL>

Once you download the utility, you will need to run it as an administrator and restart your computer. Once you have restarted, full functionality of WMDC should be restored.

Should you encounter any issues or have any questions, please call the AllTerra Central Technical Support line at 1-866-565-4936