

# Windows 10 Creator Build 1909

## Wi-Fi/Bluetooth Issues

### Background

When Windows 10 was released, Microsoft stated that it would be the last Windows version that would be released. While technically correct (it is still Windows 10 after all) there are still updates. The two types of updates are:

- Weekly/monthly (as-needed) security updates
- Bi-annual Creators Updates (CB)

The CB updates are essentially new versions of the operating system.

### Issue

Upon updating from CB 1903 to CB 1909, several different necessary functions in the TSC7 become inoperable. The effected functions can be but are not limited to:

- Bluetooth
- Wi-Fi
- Cell modem

### Fix

The Sierra Wireless GenericDriverSetup\_Build4581 will update the necessary drivers. It can be downloaded at the following link: <https://bit.ly/2ZN85Pk>. Once downloaded, it will need to be transferred to the TSC7 via thumb drive and run. Once it has run, reboot the TSC7 and all functionality should return to normal. If it does not, please call our Tech Support Hotline at 1-866-565-4936 and our Support staff can assist with further trouble shooting. In addition, the CB updates can be postponed by setting a Group Policy. Instructions on editing the group policy can be found in a separate Support Note titled: [Setting a Windows Update Group Policy on the TSC7](#).