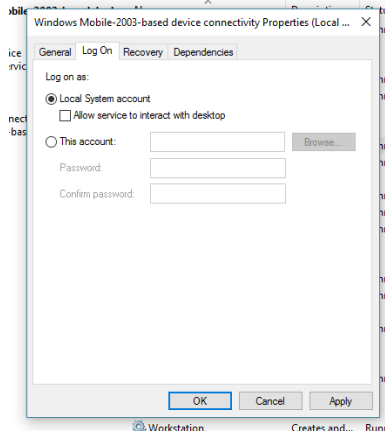


3. Go to **Log On** and change it to **Log on as "Local system account"**.

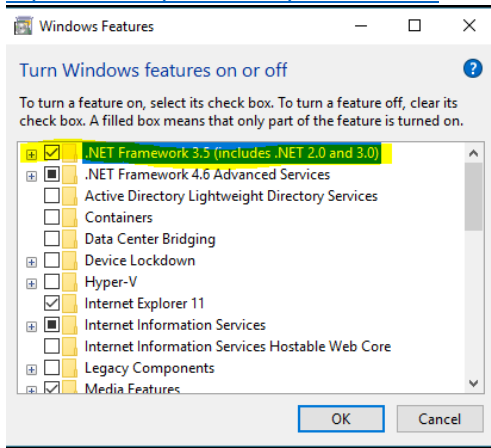


4. You will have to manually stop and restart both services
With this option WMDC may or may not start as usual. If it does not, open a file explorer window and look under "This PC" for a drive titled "Trimble Navigation" that will be your Trimble device.



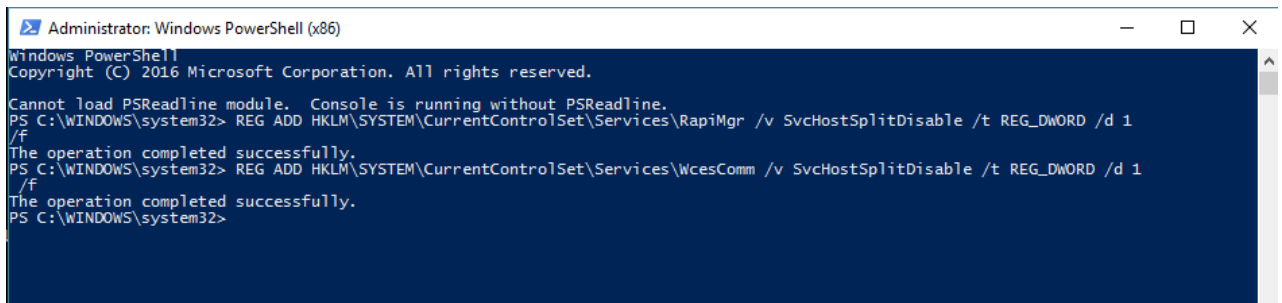
The second workaround involves making registry changes and has been reported as being more permanent than the first. If you would like to review the complete resolution from the source with the original links for the application downloads, here it is: <http://www.junipersys.com/Juniper-Systems-Rugged-Handheld-Computers/support/Knowledge-Base/Support-Knowledge-Base-Topics/Desktop-Connection-ActiveSync-or-Windows-Mobile-Device-Center/WMDC-in-Windows-10>

1. Make sure the PC has Microsoft .NET Framework 3.5 (install it if not)
Sometimes before being successful at installing WMDC, you must first manually enable the required .NET Framework 3.5 under “Turn Windows features on or off” and/or by using the previous dotNetFx35setup.exe installer from Microsoft. <https://www.microsoft.com/en-us/download/details.aspx?id=25150>



2. Then download the following application: [WMDC.EXE](#)
3. After install and once "Windows Mobile Device Center" appears in the list under the Start menu on the desktop PC, as is automatically applied by our "WMDC-Helper.exe" utility referenced above, you may need to run Windows PowerShell as an administrator to apply the following registry commands, and then perform a Restart.

4. Open PowerShell as an Admin and copy and paste the scripts and run these two scripts on the target PC:
 - REG ADD HKLM\SYSTEM\CurrentControlSet\Services\RapiMgr /v SvcHostSplitDisable /t REG_DWORD /d 1 /f
 - REG ADD HKLM\SYSTEM\CurrentControlSet\Services\WcesComm /v SvcHostSplitDisable /t REG_DWORD /d 1 /f



```
Administrator: Windows PowerShell (x86)
Windows PowerShell
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Cannot load PSReadline module. Console is running without PSReadline.
PS C:\WINDOWS\system32> REG ADD HKLM\SYSTEM\CurrentControlSet\Services\RapiMgr /v SvcHostSplitDisable /t REG_DWORD /d 1 /f
The operation completed successfully.
PS C:\WINDOWS\system32> REG ADD HKLM\SYSTEM\CurrentControlSet\Services\WcesComm /v SvcHostSplitDisable /t REG_DWORD /d 1 /f
The operation completed successfully.
PS C:\WINDOWS\system32>
```

5. Restart the PC