



Support Notes.....

500SE Firmware Upgrade Instructions

1. The firmware update file is named 'urflect3' with no extension. If the file was sent to you via e-mail, it is possible that the e-mail program placed a '.dat' extension on the file. You will need to remove the '.dat' extension if it exists by using Window's 'rename' option before proceeding.
2. Rotate the camera's mode dial to the Picture mode (green camera).
3. Format the Memory card in the camera by pressing the MENU button, press right arrow for 'SETUP', scroll to FORMAT CARD, press right arrow to Execute, select 'Yes' from the format screen.
Once completed the LCD will return to the 'Setup Menu'.
Turn the camera off.
4. Place the formatted SD memory card into an SD card reader connected to the PC that has the firmware update file.
Save the file 'urflect3' to the root of the SD card. (not in a folder)
5. Place the SD card into the camera.
6. Turn mode dial to 'Sound Mode' (microphone). Turn on the camera's power while pressing and holding both the 'Up Arrow' (scene) button and the "Zoom-In" button (right side of yellow button).
7. The camera's LCD will display: 'Execute?'
8. Select 'Yes'. Updating will start. ('Checking Rewrite File'), then 'Rewriting Program' will appear on the camera's screen while the AF and Flash LED alternately flash. Once the upgrade is completed, the LCD screen will return to the 'Sound Mode' screen automatically. Do not interrupt the upgrade process as damage to the camera may result.

Initialize Settings after firmware upgrade

1. With camera powered OFF, rotate to Sound Mode
2. Press and hold the Up arrow (scene) and the "Zoom-Out" button (left side of yellow button), while holding these two buttons turn the camera on - Execute- Yes (this will initialize settings)

How to confirm the firmware version.

1. Rotate the mode dial on the top of camera to 'Sound Mode'. Turn on the power while pressing and holding both the 'Down arrow' (macro) button and the "Zoom-In" button (right side of yellow button).
2. The number indicated next to 'CPU2' is the present firmware version.

For Technical Assistance: Call WDS: 888-700-5211 and ask for Allison Alford